

Customer Case: Topcon Europe's update with Dynatos: advancing medical e-Invoicing

Topcon Europe Medical BV, a company at the forefront of healthcare technology, has seen considerable progress in its invoice management system over the past two years. Michel Vooijs, IT Manager for EMEA, led the transition from a manual, labor-intensive process to a more efficient digital one using Dynatos' Routty software.

Addressing the invoice issue

Previously, the manual approach to invoice processing at Topcon Europe was a bottleneck, impeding the company's overall efficiency. The team was committed to reducing the reliance on manual tasks and sought to enhance its ERP system integration to streamline the entire financial workflow.

Choosing the right e-Invoicing solution

The company conducted a detailed market analysis in their search for an effective Accounts Payable solution and issued a comprehensive Request for Proposal (RFP). Dynatos, with its Routty software, was selected for its strong functionality,

comprehensive OCR capabilities, effective system integrations, and the prospect of a good return on investment, meeting Topcon Europe's criteria for cost-efficiency.

Smooth implementation process

Introducing a new system can be complex, but the collaboration between Topcon Europe and Dynatos resulted in a well-planned and executed implementation. They developed a thorough plan that included functional and technical details, emphasizing user adoption. This careful planning ensured that by the time the system went live, Topcon Europe required minimal additional support, demonstrating the benefits of the partnership.

Recognizing the benefits

Implementing Routty has significantly reduced the invoice processing workload at Topcon Europe. This change has optimized their operational workflows and promoted a culture of financial efficiency within the organization.

Positive reception and user experience

The Routty solution has been well-received within Topcon Europe, with IT staff and end-users quickly adapting to and endorsing the new system. This positive response has fostered an environment of continuous improvement and collective ownership over the software's benefits.

Top Benefits for Topcon Healthcare

- Automated invoice handling reduced the invoice management workload.
- Quicker approval and payment processing.
- Cost efficient invoice handling, enabling to use resources more effectively.



"This solution has surpassed our initial needs, driving efficiency gains and enabling us to further cut our workload and maximize our system's potential."

MICHEL VOOIJS, MANAGER IT EMEA
AT TOPCON EUROPE MEDICAL BV

Support and service

"Dynatos has provided excellent support throughout the project, contributing to its success. The quality of service and responsiveness has been particularly noted by Topcon Europe."

Future integration plans

With the Routty solution firmly in place, Topcon Europe is now focused on future enhancements and broader applications within the industry. The commitment to expand and integrate the solution further is a testament to its success and potential for broader impact.

Connect with Dynatos today to revolutionize your e-Invoicing processes.

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